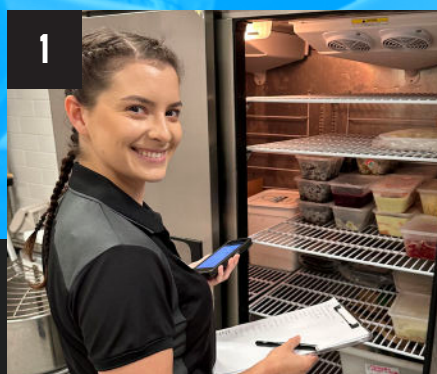


# SIT40422 – CERTIFICATE IV IN HOSPITALITY

**LEARN, GROW AND SUCCEED  
IN HOSPITALITY**

<b>COURSE CODE</b>	SIT40422
<b>QUALIFICATION</b>	CERTIFICATE IV IN HOSPITALITY
<b>DELIVERY MODE</b>	BLENDED
<b>COURSE DURATION</b>	6 MONTHS
<b>PRICE</b>	\$7470 RPL \$356 PER UNIT



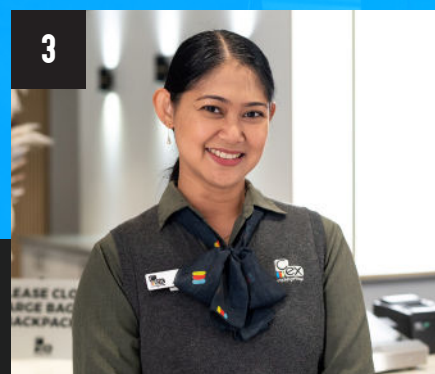
## INNOVATIVE LEARNING

Our program brings industry specific education to you, tailored to your busy lifestyle. Our expert trainers provide a tailored and flexible learning journey. Experience adaptable learning with a blend of on the job, workshops and online settings.



## EXPERT TRAINERS

Learn from the best in the field as our expert trainers, who are industry professionals, bring a wealth of experience and knowledge, guide and mentor you throughout your learning journey, ensuring you receive the highest quality education and practical insights.



## GROW YOUR SKILLS

Gain confidence as you navigate diverse challenges, sharpening your problem-solving abilities, communication skills, and leadership qualities. Experience the transformative power of learning in a live environment.

# SIT40422 – CERTIFICATE IV IN HOSPITALITY

Ready to reach the pinnacle of your hospitality career? Our SIT40422 - Certificate IV in Hospitality course is a comprehensive training programme, providing you with an advanced set of skills encompassing:

- **Strategic customer service**
- **Accommodation and reception service**
- **Advanced food and beverage service**
- **Staff management and leadership**

Through this course, you'll refine your customer service skills to create memorable experiences for your guests. We'll help you develop your expertise

in planning and managing events to a professional standard, ensuring every detail is accounted for. You'll also enhance your understanding of food and beverage services, delivering a seamless dining experience for your customers.

Our focus on staff management and leadership will equip you with the necessary skills to lead a hospitality team effectively, boosting productivity and maintaining a high standard of service.

Combined with foundational knowledge in hospitality operations, sales, and business strategies, our Certificate IV course is the ultimate choice for individuals seeking to progress their career in the hospitality industry. Take the next step in your hospitality journey with our SIT40422 - Certificate IV in Hospitality!



## UNITS

### CORE SUBJECTS

1	SITHIND008	Work effectively in hospitality service
2	SITXCCS015	Enhance customer service experiences
3	SITXCOM010	Manage conflict
4	SITXFIN009	Manage finances within a budget
5	SITXHRM007	Coach others in job
6	SITXHRM008	Roster staff
7	SITXHRM009	Lead and manage people
8	SITXMGTO04	Monitor work operations
9	SITXWHS007	Implement and monitor work health and safety practices

### ELECTIVES

1	SITHIND005	Use hygienic practices for hospitality services*
2	SITHACS015	Conduct night audit
3	SITHACS016	Provide accommodation reception services
4	SITXCCS017	Use a computerised booking system
5	SITXCCS013	Provide club reception services
6	SITHFAB021	Provide responsible service of alcohol
7	SITHFAB022	Clean and tidy bar areas*
8	SITHFAB023	Operate a bar*
9	SITHFAB024	Prepare and serve non-alcoholic beverages*
10	SITHFAB025	Prepare and serve espresso coffee*
11	SITHFAB030	Prepare and serve cocktails*
12	SITHFAB034	Provide table service of food and beverage



\*SITXFSA005 is a prerequisite.

2-6 Vernon Street • Coffs Harbour NSW 2450  
info@cex.com.au Ph: (02) 6652 3888



NATIONALLY  
RECOGNISED  
TRAINING

**C.ex Coffs**  
Vernon Street,  
Coffs Harbour  
T: 6652 3888

**C.ex Woolgoolga**  
Boundary Street,  
Woolgoolga  
T: 6654 1307

**C.ex Urunga**  
Morgo Street,  
Urunga  
T: 6655 6161

