

# Little Diggers Kids Club

**Purpose:** The Little Diggers Kids Club was created to provide a safe, enjoyable, educational and always entertaining place for children to play and interact with others while their parents enjoy the facilities at our Club.

## Terms & Conditions:

- Hours of Operations - 10.00am to 9.00pm**  
**Unsupervised Service Hours - 10.00am to 9.00pm**
  - Reception staff are not responsible for the care of children left in the Little Diggers Kids Club during unsupervised hours.**Supervised Service Hours - 5.30pm to 9.00pm**
  - An attendant is on duty and located inside the Little Diggers Kids Club Room.
  - The Little Diggers Kids Club attendant is responsible to ensure the children in their care are supervised during these hours.
- Parent/Guardian Responsibilities/Conditions**
  - During unsupervised hours parents/guardians must register details with reception.
  - During unsupervised hours parents/guardians must be in view of their children at all times.
  - Parents/guardians must remain on Club premises at all times whilst their child/children are in the Little Diggers Kids Club Room.
  - Parents/guardians must return promptly to the Little Diggers Kids Club Room when paged.
  - Children must not be left in the Little Diggers Kids Club Room for any longer than two hours per session without a parent checking on them.
  - Due to Child Protection Laws, parents are not permitted to remain inside the Little Digger's Kids Club with their own children while there are other children present.
- Eligible Children**
  - Must be a minimum of 3 years of age and not more than 12 years of age.
  - Must be toilet trained
  - Must behave appropriately and not be unduly disruptive to the other little guests.
  - Must not have any contagious ailments e.g. flu, cold, head lice, etc.
- Number of Children**
  - A maximum of 20 children are permitted to be in the Little Digger's Kids Club Room at any one time.
- Duration of Stay**
  - Two (2) hours
- Cost**
  - Free service for members
  - \$2.00 per child for visitors/guests
- No Food or Drink is permitted in the Little Diggers Kids Club**
- Admission or Removal of Children from Little Diggers Kids Club is at the discretion of C.ex Group**
  - C.ex Group reserves the right to refuse admission to any child/children wishing to use the facilities of the Little Diggers Kids Room, and to remove disruptive children.
  - Parents/Guardians who break the Little Diggers Kids Club Rules will be answerable to the Management and/ or Board of Directors of the C.ex Group. This may result in a suspension of membership privileges for members and not being welcome to use the club facilities for non-members.
  - Please note: Our duty as child minders is to advise the police of any untoward action by parents/guardians that might jeopardise the safety of children in our care.
- The Board of Directors, Management and staff of the C.ex Group accept no responsibility for children left in the care of Little Diggers Kids Club Staff**
  - Children are under staff supervision. Club Staff are not formally trained in child care.
- Children can only be signed out and collected by the person that signed them into the Little Diggers Kids Club Room.**
- Responsibilities of Customer Service Attendant on Duty**
  - Ensure sign-in and sign-out procedures are strictly adhered to:
    - On arrival the parent/guardians must sign in child/children and receive a ticket enabling them to collect their child/children from the Little Diggers Kids Club Room.
    - The parent/guardian must present their ticket when collecting their child/children.
    - They must also present a valid Membership card or Sign-in slip.
  - The Little Diggers Kids Club attendant will exert every effort to interact and be involved in playing and entertaining the children in their care.
  - No child is permitted to exit the Kid's Club without being accompanied by the parent/guardian who signed them in.
  - Parents/guardians are to be paged if a child is:
    - Distressed
    - Not behaving in an acceptable manner
    - Disturbing other children
    - Requiring toileting
    - Has a contagious ailment

*It's my club*  
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