

C.ex Star Rewards Birthday Rewards

Terms & Conditions



- Birthday rewards are issued on the first business day of each month
- Members are required to be financial members of C.ex Group by 11.59pm on the last day of the month, two months prior to their birthday month to receive their Star Rewards birthday reward
- Member's status level as at the last week of the month prior to their birthday month will determine the amount of birthday rewards they receive;
 - a. Diamond: \$150 Star Rewards points^
 - b. Platinum: \$100 Star Rewards points^
 - c. Gold: \$50 voucher*# 2x \$25
 - d. Silver: \$25 voucher*# 2x \$12.50
 - e. Bronze: \$10 voucher*#

^ Birthday rewards points (Diamond and Platinum members) can be used at any C.ex Group food or beverage outlet

*Birthday reward voucher (Gold, Silver & Bronze members) is activated upon purchasing any food or beverage product at any C.ex Group venue during the member's birthday month. Birthday reward voucher is valid for 45 days from activation date

#Birthday reward voucher (Gold members) can be used at any C.ex Group food or beverage outlet in one whole payment

#Birthday reward voucher (Silver & Bronze members) can be used when purchasing more than one main meal on Sunday, Monday, Tuesday or Wednesday only at either The Brasserie, Papaveros or PLANK at C.ex Coffs or Buster's Brasserie at C.ex Woolgoolga. Birthday reward voucher can be used on Wednesday, Thursday, Friday, Saturday or Sunday only at The Shank Inn at C.ex Urunga. The Shank Inn opening hours are subject to change and vouchers will be accepted accordingly

- Birthday rewards and birthday cake vouchers are valid for 45 days from the date of issue being the date of the first purchase made by the member during their birthday month
- Birthday rewards are issued and can be redeemed in accordance with C.ex Star Rewards program and the pertinent Terms & Conditions of the C.ex Star Rewards program

- All members are eligible for a free birthday cake in any C.ex Group dining outlet (while stocks last on the day)
- Birthday rewards cannot be used to purchase show tickets, used in gaming machines or to purchase keno, tab or lottery tickets and/or wagers
- Birthday rewards cannot be used in conjunction with any other offer, are non-exchangeable, non-transferable and are not redeemable for cash or other prizes
- Membership to the C.ex Group of clubs confirms acceptance of these terms and conditions
- C.ex Group reserves the right at any time and from time to time to modify or discontinue Star Rewards and or Star Rewards birthday rewards, temporarily or permanently with or without prior notice
- The decision of C.ex Group in all matters under its control is final and binding and no correspondence will be entered into
- In the event of system failure, C.ex Group will advise patrons of the status of each system but will not honour any entitlements that may have occurred during these circumstances